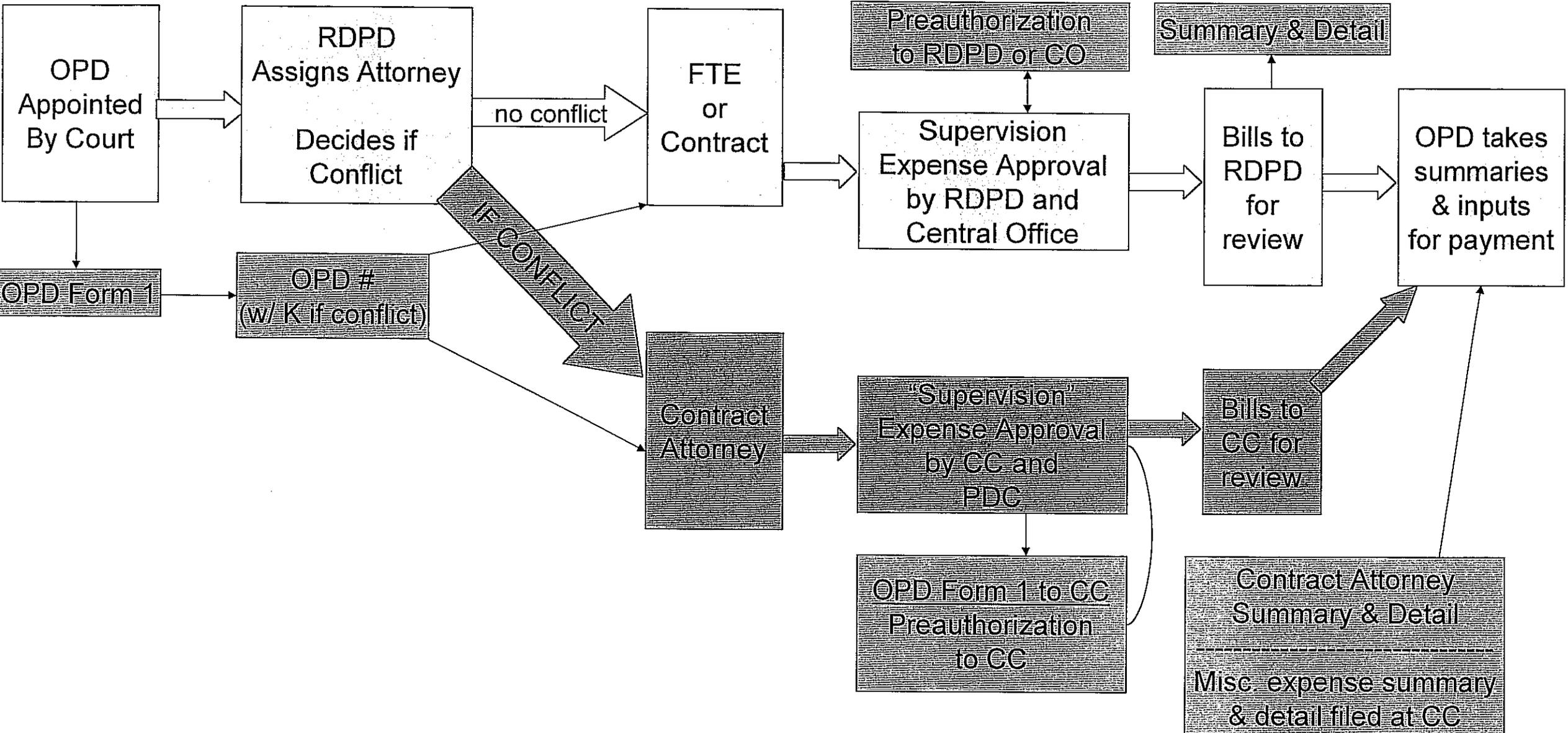


EXHIBIT 16

OPD Flowchart



ADMINISTRATION

OVERSIGHT FUNCTION
EXPOSURE TO CASE INFO

ADMIN