AdvOPD External Provider Portal Instructions

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AdvOPD Portal

You will now access your cases, pre-approvals and/or supplementals, and invoices (claims) all from within the portal. The portal will also include case closings (process TBD) and the ability to communicate with internal OPD employees and clients that access their own version of the portal.

Accessing AdvOPD Portal

Navigate to <u>advopd.mt.gov</u> and select Contractors & Vendors, we encourage you to bookmark this address for easy access in the future. You will be prompted to log in via Okta (formerly ePASS) to authenticate your access to the information behind the portal (i.e. client information). Refer to the AdvOPD Portal Access Instructions for step-by-step guidance on logging into the portal for the first time.

Training for AdvOPD Portal

Please watch the video for your role explaining the functionality in the portal or use the following written instructions for how to utilize the new system:

Contract Attorneys (includes instruction for submitting pre-approvals)

https://broadcast.mt.gov:8443/opd/media/OPDContractorAttorneyPortal.mp4

Non-attorney Contractors and Service Providers

https://broadcast.mt.gov:8443/opd/media/OPDContractorNonAttorneyPortal.mp4

Using AdvOPD Portal

Viewing Cases

Use the navigation bar at the top of the portal and select 'View My Cases', you will be brought to a list view named <u>All Active & Inactive Cases</u>, if you select the pin you will always be brought to this list view when selecting 'View My Cases'. Here you can also use the drop down to view <u>Closed Matters</u> if desired.

Advord Advocacy	Home	View My Ca	ses
Matters All Active & Inc	active Case	es ▼ 🖈	
34 items • Sorted by Name f	or Searching • Fi	iltered by All matte	rs - Stat
Name for Se	t ∨ Name	~	Judge

Tips:

- The first column is called *Name for Searching* and allows you to sort by last name if you want. Otherwise, you can sort on the *Name* column to sort matters by the client's first name, but you can sort on any column in the list view e.g. by judge or court or division
- To open a matter, click on the name of the matter to open that record

Viewing Documents in Filing Cabinet

Open a matter and you are brought to a page with various information about the case, select 'Filing Cabinet' to open the <u>Vendor Accessible</u> folder. **Note** – if nothing appears in the folder, please reach out to the assigning office to confirm case documents have been put in that folder for you.

Building Cole Record Astronom ~ DC-3	~ Driving Under The Influence Of Alco	+ Follow Close Matte
Cause Number OPD Matter ID Primary Contact DC-21 21- B	Court Twentieth Judicial District Court, Lake Court	Judge hty James A. Manley
Details Related Activity Filing Cabinet		Post
Name Bathard Charles of Alco	Type DC - District Court	Share an update Share
Primary Contact	Status Pending	Sort by:
Cause Number® DC-20-109	Status Type Active	Most Recent Activ Q Search this fe
OPD Matter ID 21-	Stage Intake	
Last Client Check in Date		
Court Twentieth Judicial District Court, Lake County	Lead Defense Attorney	
Judge James A. Manley	Prosecuting Agency Lake County Attorney's Office	
	Prosecuting Attorney	

Matter Buckley C	Cole Russell Ackerma	an ~ DC-20-178 ~ Driving Under	r The Influence Of Alco
Cause Number DC-20	OPD Matter ID 21-	Primary Contact Berney Contact	Court Twentieth Judicial District Court, Lake County
Details Related	Activity Filing Cal	binet	
Folders			
Vendor Acces	ssible	▼ Q Search	
		No results found	

Entering Pre-approvals (Attorneys Only)

Pre-approvals can be entered in two different but equal ways, choose whichever works best for you. The downside of using the button at the top (will be changed, unsure timeline) is you are unable to utilize the search within it at this time so unless you have a smaller caseload it may not be as efficient to

find the matter needing a pre-approval. You can also find the Budget from the Related list within a matter (shown in video also).



2. You will be brought to a list view of all Active and Inactive cases assigned to you, use the search bar to find the matter you need to enter the pre-approval and click the 'Name' link (where the arrow is on photo below):

Matters All Active & Inactive Cases 🔻 🖈							Use t	he search bel need to enter	ow to find the m a pre-approval	atter you for							
50+ items • Sorted by Name for Searching • Filtered by all matters - Status Type • Updated a few seconds ago							۹ :	Search this	list		\$ ·	•	G	Ŧ			
-		Name for Sear $\uparrow \lor$	Name	~	Judge 🗸	Court 🗸	Receiv 🗸	Divis 🗸	Office	\sim	Sta 🗸	OPD ∨	Created	Date	\sim		
_	1	A	manifest distri-	DA 1	Chief Justice Mike M	Montana Supreme C	7/22/2019	Division 2			Pending	10.0404	7/22/2	019, 3:10	PM	•	A
	2	A	Version and a first	~	Shane Vannatta	Fourth Judicial Distri	5/29/2020	Division 3	Region A - Misso	oula	Pending	11.000	6/4/20	20, 11:58	AM	•	Т
	3	As	Administration	-0-	John W. Larson	Fourth Judicial Distri	6/1/2016	Division 3	Region A - Misso	oula	Pending	10.00	6/1/20	6. 6:04	PM	•	

亚	Maria At - DC-20-2	2 ~ Theft - Obtain Or	r Exerts Unauthoriz
Cause Number DC-20-1	OPD Matter ID	Primary Contact	Court Fourth Judicial District Court, Missoula Cour
Details Related	Activity Filing Ca	ıbinet	
✓ Information			
Name	10-10-202 - Thath- Globale		pe C - District Court

Matter V	tarie MI - DC-20-3	💵 ~ Theft - Obtain O	r Exerts Unauthoriz	
Cause Number	OPD Matter ID	Primary Contact	Court Fourth Judicial District Court, Missoula	Judge a County Shane
Details Related	Activity Filing Ca	binet		
Budget ID	ick this Link Tot	tal Budget	Total Pending Approval	
BUD-00228867			\$0.00	
				View All

BUD-00210496			+ Follow	New - Pre Approval
Matter Es Aggravated Kidnapping	Total Budget	Total Pending Approval \$0.00		1
Budget Details (0)				

- 5. Select the Service Provider Type and fill the required fields
 - a. NOTE: Timekeeper field is the individual you are requesting services from

Details			
Service Provider Type	*	- Traver Reimbursement	
Mental Health	*	10110	*
* Timekeeper Enter the Individual You are Requesting	-	* Justification	
Services From HERE	Q		
			/
Mental Health Medical Document No of Pages			
Legal Document No of Pages			
Other Document No. of Pages			

- 6. After entering the required information and clicking Next, you will be brought to your **DRAFT** pre-approval, you can edit or keep it in draft until you are ready to submit.
 - a. Tip: do not include a \$ (dollar sign) when entering the requested amount

Budget Detail BDET-00135109				+ Follow	Edit	New Supplemental	Submit for Approval
Type Timekseper Base Casey Contractor	Total Requested Amount \$6,000.00	Detail Status Draft					1
Details Related			Approvals Chatter				
Matter Walt	Budget BUD-00000618		Approval History	r (0)			
Casey Contractor	Parent Detail						

- 8. Upon submit, you can optionally enter a comment and then press Submit
- 9. You will now notice a box with Approval History appears and the Detail Status says Submitted instead of Draft

instead of Drait							
Budget Detail BDET-00135113					+ Follow	Edit New Sup	plemental
Type Timekeeper Base Section 11th	Total Requested Amount \$250.00	Detail Status Submitted					
Details Related			Approvals Chatte	r			
Matter Classification 5555 - Aggravated DUI	Budget BUD-000		Approval His	tory (2)			Recall
Timekeeper	Parent Detail						
Sar th			Step Name	Date	Status	Assigned To	
Service Provider Type	Travel Reimbursement		Mental Health Ad	9/10/2021, 4:34 PM	Pending	Teleformer (
Mental Health	No		Approval Request	9/10/2021, 4:34 PM	Submitted	Ch	
	Justification need						View All
			L				

Entering Supplementals (Attorneys Only)

		Home	View My Cases	PreApprovals (Budgets)	Generate Invoice (Claim)	Vi	ew Invoices (Clain	ns)					(
50+ iter	Budgets All 👻 🖈 ms - Sorted by Total Per	nding Approva	al • Filtered by All budgets •	Updated 2 minutes ago			Q. Search this li	st	\$\$ -		C	 ¢	Ŧ
	Budget ID	✓ Matte	r		~	Total Bud	get 🗸 🗸	Total Pending A	Approval	↑			
1	2 BUD-00000062	James	s Taylor - CR-21-2700 - Vic	leo gambling machine gross income t	tax	\$0.00		\$0.00			V		^
2	BUD-00000130	Johnn	ny Smith - CR-22-2112 - Lit	tering Public Ways		\$0.00		\$0.00			W		Ŀ
3	BUD-00000140	Kelly I	King - CR-21-512 - Reckles	s Driving		\$0.00		\$0.00			•		
4	BUD-00000240	Christ	opher Contractor - cr-21-5	5555 -		\$833.00		\$0.00			•		

2. After clicking on the Budget ID, you are now in the Budget record. Find and select the Budget Detail (pre-approval) you need to enter the supplemental for. Remember the Timekeeper field is the Service Provider being requested for

	BUD-000030	0						- FOILOW New	Pie Approva
te is	connected to, this r navigate ba Criminal - CR-44-444	tter this budget is can be clicked on to ck to the matter 4 - Aggravated DUI	0 Total Budget	Total Pending Approval \$0.00					
E	Budget Details (7) s • Sorted by Service Pr) Budget Detail = rovider Type • Update	Pre-approval ed a few seconds ago						\$
1	Detail ID 🗸 🗸	Туре 🗸	Service Provider T ↑ ∨	Timekeeper V	Travel Reim 🗸	Amount Reques 🗸	Detail Status	✓ Parent Detail	~
	BDET-00000024	Base	Mental Health	Test Mental Health Provider	Yes	\$1,111.00	Approved		•
	BDET-00000017	Base	Expert	Sammy Service Provider	Yes	\$400.00	Approved		T
	BDET-00000018	Base	Other	Deb Timekeeper	Yes	\$600.00	Approved	BDET-00000019	T
	BDET-00000019	Parent	Other	Deb Timekeeper	Yes		Parent		▼
	BDET-00000019 BDET-00000020	Parent Parent	Other Other	Deb Timekeeper Deb Timekeeper	Yes	\$500.00	Parent Draft	BDET-00000019	• •
	BDET-00000019 BDET-00000020 BDET-00000021	Parent Parent Base	Other Other Other	Deb Timekeeper Deb Timekeeper Christina Chasko	Yes Yes No	\$500.00 \$300.00	Parent Draft Draft	BDET-00000019	•

Bud BD	get Detail ET-00000024				+ Follow	Edit	New Supplemental	Submit for Approval
Type Base	Timekeeper Test Mental Health Provider	Total Requested Amount \$5,000.00	Detail Status Approved		1			
etails	Related			Approvals Chatter				
Oetails Matter Chris	Related	Budget BUD-0000300		Approvals Chatter	ory (4)			
Matter Chris Timekeeper Test Menta	Related 4444 - Aggravated DUI I Health Provider	Budget BUD-00000300 Parent Detail		Approvals Chatter	ory (4) Date	Stat	:us As:	signed To

4. After clicking New Supplemental, a screen will prompt you for specific information. Fill the required fields and press Next

Budget Detail BDET-00135112				+ Follo	w Edit	New Supplemental	Submit for Approval
Type Timekeeper Supplemental <u>Test Mental Health Provid</u>	Total Requested Amount der \$5,275.00	Detail Draft	Status				Ť
Details Related			Approvals	Chatter			
Matter Chris Criminal - CR-44-4444 - Aggravated DUI	Budget BUD-00000300		Approv	/al History (0)			
Timekeeper Test Mental Health Provider	Parent Detail BDET-00135111						
Service Provider Type Mental Health	Travel Reimbursement Yes						
	Justification Need another evaluation						

Invoices (claims)

OPD UPDATE: New Regional structure in Division 1, Public Defender Division

Division 1 has now been restructured to better reflect Division 3, Conflict Defender Division in its regional structure by reducing the regions from 11 to 3 (Region 1, 2, 3). Please note the following:

The new Division 1 Regions:

Region 1 is now:

- Kalispell Office (previously region 1)
- Missoula Office (previously region 2)
- Butte Office (previously region 5)

Regional: Koan Mercer, <u>kmercer@mt.gov</u>

Region 2 is Now:

- Great Falls Office (previously region 3)
- Helena Office (previously region 4)
- Havre Office (previously region 6)
- Bozeman Office (previously region 8)

Regional: Annie DeWolf, <u>adewolf@mt.gov</u>

Region 3 is Now:

- Lewistown Office (previously region 7)
- Billings Office (previously region 9)
- Glendive Office (previously region 10)
- Miles City Office (previously region 11)

Regional: Eldena Bear Dont Walk, ebeardontwalk@mt.gov

Division 3, Conflict Defender Division Regions:

Region A:

- Kalispell Office (previously region 1)
- Missoula Office (previously region 2)
- Butte Office (previously region 5)

Regional: Alisha Rapkoch, alisha.rapkoch@mt.gov

Region B:

- Great Falls Office (previously region 3)
- Helena Office (previously region 4)
- Havre Office (previously region 6)
- Bozeman Office (previously region 8)

Regional: Melissa Edwards-Smith, melissa.edwards-smith@mt.gov

Region C:

- Lewistown Office (previously region 7)
- Billings Office (previously region 9)
- Glendive Office (previously region 10)
- Miles City Office (previously region 11)

Regional: Jim Reinstma, jim.reinstma@mt.gov

What does this mean for your invoices? Due to the reduction in regions, now when you bill for cases you will also reduce the claims you'll need to create for non-conflict cases. For cases in Division 1 (non-conflict cases), you can now group together all cases in Kalispell office, Missoula office, Butte office (what would have been three separate claims before for Region 1, non-conflict; Region 2, non-conflict; Region 5, non-conflict) into one claim and upload the documentation for all offices into that claim. The same concept follows for the new Region 2 and new Region 3 based on the information above.

For Division 3 (conflict cases) the indication of 'conflict' when billing is now defined by the Region A, B, or C such as this (rather than what would have previously been Region 4, Conflict and Region 2, Conflict):

Division 3	Region B - Helena
Division 3	Region A - Missoula

No changes to Division 2, Appellate Defender Division or Division 4, Central – Sentence Review

Creating and Submitting Invoices - Attorneys

1. After logging into the AdvOPD Contractor and Vendor Portal, **click the 'Generate Invoice (claim)**' from the top navigation bar.

You are brought to a 'Select Cases' page – <mark>only select ONE case from one region you need to create the</mark> shell invoice for that you will then add each claim line to (line item).

Tip: at this time, search is not enabled on the select cases screen so you can click on any of the columns to sort the information to better find what you are looking for:

/	Court	\sim	Invoice Gro	up 🕹	~
	Montana Supreme Court		Division 2	\Im	
	Montana Supreme Court		Division 2		
	Montana Supreme Court		Division 2		
	Mineral County Justice Cour	rt	Region A		

2. You will select a case from the Region and/or Division you want to submit invoices for by marking the checkboxes here (please review highlighted part above for this step):

ľ	2	Select	Case
-	OPE) Matter Id	~
-	20-	18685	
	20-	6827	

3. After selecting ONE CASE from the invoice group you need to bill for, press Next and you are brought to a screen with the first 'shell' invoice being created, select the Month of Service by selecting ANY day in the month e.g. choosing any date between August 1-31 will create an August invoice. After selecting your month of service, then press Create/Upload – you will be

prompted to upload your supporting documentation required by policy. Note: NO CHANGES TO REQUIRED DOCUMENTATION, please continue to use the same documentation you used in the prior system or refer to the <u>OPD Pre-Approval and Claims Procedure 3(a)</u> for details on invoice expectations.

Division 2	Indicates Invoice Group Being Created				
OPD Matter Id	✓ Name	Matter Type Code 🗸	Court 🗸	Invoice Group	× ^
20-1	January 1990 1990 1990 1990 1990 1990 1990 199	DA	Montana Supreme Court	Division 2	
		Select the month of Service	>		4
		Create/Upload			

	Division 2	
Attach File	Upload Files Upload all attachments for your claim here - remember for new regions in Division 1 (non-conflict) new includes more offices and you	
	can include all invoices into the same claim	

then press Next

4. After the shell has been created, you are brought to your Invoices list of Recently Viewed (you can change this list by selecting the down arrow). Open the NEW shell by clicking on the INV-#: c

50+ item	woices Recently Viewed									
	Number	~	Invoice Date 🗸 🗸	Due Date	~	Total Amount	v	Status 🗸	Invoice Group	~
1	INV-00958798		8/10/2021	9/9/2021		\$0.00	(New	Division 2	

When you open the invoice, you are brought to a page that looks like this, notice the Status is NEW and the Month of Service reflects the month you selected when creating the invoice:

Invoice INV-00958	3798		
Invoice Date 8/10/2021	Total Am \$0.00	ount Status New	Invoice Group Division 2
Number INV-00958798		Owner	Line Items Approvals Chatter Filing Cabinet
Invoice Date 8/10/2021		Invoice Group Division 2	
Invoice Date - Month August	>		
2022			
Description			
✓ Dates Accounting Date			
8/10/2021			

5. What previously was called 'Claim Lines' in the Hours or Expenses section within CRM is now called 'Line Items' in AdvOPD, **press New Line Item** to add hours and/or expenses to this invoice:

+ Follow	New Line Item	Submit for Approval	Edit
	New Line Ite	em	

A new screen appears, review the following notes below:



NOTE: When searching for Matters you will notice as you search the system will only show 5 results based on what it thinks you are searching for, if you do not see the matter you are needing be sure to press the 'Show all Results for: xx'

Jetail	5	
Is this	s for Hours Worked or Other?	
• Ho	urs Worked	
Ot	her Costs	
0.00		
• Matte	31	
chris		۵
Q	Show All Results for "chris"	
٥Į٥	Chris CR-21-82502	
510	Chris C CR-21-82801	
510	Standard Chas Christian ~ CR-20-195	ndelse legge
<u>st</u> o	Chris	
<u>مآه</u>	Chris C - Open Container / Public Drinking / Vehicles CR-11-1111	
		Next

New Line Item
This Line Item will cause a negative hours balance on the matter based off the current weight. Please provide a justification for these hours along with an amount of how many more hours you will need added to the matter. Matter Total Weight: 0 Total Hours Submitted/Approved: 3 Submitting: 3.00 *Justification for Hours trial *Estimated Additional Hours Needed 2

- 6. Use the Travel Hours to enter the number of hours travelling (e.g. windshield time) for each matter.
- 7. If you select Other Costs, you can enter Mileage, Per Diem, Lodging, Office Stipend, etc.
- 8. After entering the information (example below), **press Next.** If you have exceeded the billing standard, you will be prompted to provide justification and an *estimation* of additional hours needed:

Invoice INV-00958798		+ Follow New Line Item Submit for Approval Edit
Invoice Date 8/10/2021 \$168.00	Status New	Invoice Croup Division 2
Number INV-00958798	Owner	Line Items Approvals Chatter Filing Cabinet
8/10/2021	Division 2	trem • opdated a tew seconds ago
Invoice Date - Month August		1 LI-4970578 Characteria - Hours Worked Hours Worked \$168.00 3.00
Fiscal Year 2022		
Description		View All

9. Continue this process to add New Line Items for each billable item within this Invoice Group. After you have inputted all hours and costs, press the Submit for Approval button, and then Save:

					1		
			+ Follow	New Line	Item Submit	for Approv	val
Status New	Invoice Group Division 2						
opher Contr	Line Items Ap	provals Chatter Filing Cabinet					
qu	2 items • Updated	23 minutes ago	×				fåt +
		Submit for Approval		oense A 🗸	Total Amo 🗸	QTY	~
	lauri a Bata			urs Worked	\$168.00	3.00	
	8/10/2021	\$213.00		vel Time	\$45.00	1.00	
		Can	cel Save				V

Notice the Status changes to Submitted:

Invoice INV-009	58798		
Invoice Date 8/10/2021	Total Amount \$213.00	Status Submitted	Invoice Group Division 2
		\bigcirc	

10. If you have additional invoices to complete, navigate back to the top menu bar and select the 'View Invoices (claims)' from the top navigation bar and open the next Invoice to add line items to:

2	INV-00958798	8/10/2021	9/9/2021	\$213.00	Submitted	Division 2	ccont
3	INV-00958799	9/17/2021	10/17/2021	\$348.00	New	Region 1	ccont

After submitting, you can view the approval process, and at which step the claim is pending review:

Invoice INV-00958	798				+ Follow	New Line Item Submit for Approval
Invoice Date 8/10/2021	Total Amou \$213.00	unt Status Submitted	Invoice Group Division 2			
Number INV-00958798		Owner Christopher Contrest actor	Line Items Approvals (2)	Chatter Filing Cabinet		
Invoice Date 8/10/2021		Invoice Group Division 2	Step Name	Date	Status	Assigned To
Invoice Date - Month August			Accounting Review	9/22/2021, 9:56 AM	Pending	International Contractor
Fiscal Year			Approval Request Submitted	9/22/2021, 9:56 AM	Submitted	Oristopher Bortunker
2022						Ν

If you need to edit a line item you've entered, open the record by clicking here:

Line Item	s Approvals	Chatter	Filing C	abinet
item • Up	poice Line Iter	ns (1) onds ago		Evpance Tv V
1 1	1-000078	Chris C	4	Hours Worked

LI-000078					+ Follow Edit Update Amount Delete
Invoice INV-0000038	Timekeeper Sammy Service Provider	UTBMS Expense Code	Total Amount \$902.00	Detail Status New	

Creating and Submitting Invoices – Non-Attorneys

1. After logging into the AdvOPD Contractor and Vendor Portal, **click the 'Generate Invoice (claim)**' from the top navigation bar.

You are brought to a 'Select Cases' page – <mark>only select ONE case from one region you need to create the</mark> shell invoice for that you will then add each claim line to (line item).

Tip: at this time, search is not enabled on the select cases screen so you can click on any of the columns to sort the information to better find what you are looking for:

Court	~	Invoice Group 🕹	~
Montana Supreme Court		Division 2	
Montana Supreme Court		Division 2	
Montana Supreme Court		Division 2	
Mineral County Justice Court		Region A	

2. You will select a case from the Region and/or Division you want to submit invoices for by marking the checkboxes here (please review highlighted part above for this step):



3. After selecting ONE CASE from the invoice group you need to bill for, press Next and you are brought to a screen with the first 'shell' invoice being created, select the Month of Service by selecting ANY day in the month e.g. choosing any date between August 1-31 will create an August invoice. After selecting your month of service, then press Create/Upload – you will be prompted to upload your supporting documentation required by policy.

Note: NO CHANGES TO REQUIRED DOCUMENTATION, please continue to use the same documentation you used in the prior system or refer to the <u>OPD Pre-Approval and Claims</u> <u>Procedure 3(a)</u> for details on invoice expectations.

Division 2	Inc	dicates Invoice Group Being Created				
OPD Matter Id	\sim	Name 🗸	Matter Type Code 🗸 🗸	Court 🗸	Invoice Group	< ^
20-1		January 10	DA	Montana Supreme Court	Division 2	
						1
		1	* Select the month of Service	>		Ţ
			Create/Upload			



then press Next

4. After the shell has been created, you are brought to your Invoices list of Recently Viewed (you can change this list by selecting the down arrow). Open the NEW shell by clicking on the INV-#: c



When you open the invoice, you are brought to a page that looks like this, notice the Status is NEW and the Month of Service reflects the month you selected when creating the invoice:

Invoice Date 8/10/2021 Number INV-00958798 Invoice Date 8/10/2021 Description Cover Division 2 Line Items Approvals Chatter Filing Cabinet Imvoice Date Anoth Division 2 Line Items (0) Imvoice Line Items (0) Accounting Date Ac	Invoice INV-00958	8798						
Number INV-00958798 Invoice Date 8/10/2021 Division 2 Invoice Line Items (0) Invoice L	Invoice Date 8/10/2021	Total Amo \$0.00	unt Status New	Invoice Group Division 2				
Invoice Date B/10/2021 Division 2 Invoice Crup Division 2 Invoice Line Items (0)	Number		Owner	Line Items	Approvals	Chatter	Filing Cabinet	
Invoice Date Invoice Croup B//0/201 Division 2 Invoice Date - Month August Fiscal Year 2022 Description V Dates Accounting Date 8/10/2021	INV-00958798		Chi act	🗵 Invoi	ce Line Item	s (0)		
Invoice Date - Month August Fiscal Year 2022 Description	Invoice Date 8/10/2021		Invoice Group Division 2					
August Fiscal Year 2022 Description	Invoice Date - Month							
Piscal Year 2022 Description	August							
Description Description Dates Accounting Date 8/0/(2021	Fiscal Year							
Description	2022							
Dates Accounting Date 8/0/2021	Description							
Accounting Date 8/10/2021	✓ Dates							
8/10/2021	Accounting Date							
	8/10/2021							

5. What previously was called 'Claim Lines' in the Hours or Expenses section within CRM is now called 'Line Items' in AdvOPD, **press New Line Item** to add hours and/or expenses to this invoice:

+ Follow New Line Item Submit for Approval
--

A new screen appears, select the service you provide:

What type of service is this for? None Investigator Mental Health Expert Other		New Line Item	
What type of service is this for? None None Investigator Mental Health Expert Other			
What type of service is this for? None Investigator Mental Health Expert Other			
None None Investigator Mental Health Expert Other	What type of service is this	s for?	
None Investigator Mental Health Expert Other	None		
Investigator Mental Health Expert Other	None		
Mental Health Expert Other			
Expert Other	Investigator		
Other	Investigator Mental Health		
	Investigator Mental Health Expert		

6. Indicate if you are billing for a pre-approved professional service or entering travel hours, indicate the date of service, and then select a pre-approval you are billing against (the matter name is on the right hand side column)

		New I	Line Item	
Details				- 1
• Is this Pre- Oth	a Pre-Approved Expense o -Approved Professional S er - Travel	r Other? iervice	Select One	
• Date o	f Service			
		i		
Select a	a Pre Approval			
	Detail ID	\sim	Matter Name	
	BDET-00000068		Chris Christian	
۲	BDET-00000524		Chris Chini and Anna -	

	ode and Name			\sim
• 6	21091 Hours Worked - Investigat	or		
6	2109S Hours Worked - Subpoen	as		
0 6	21091 621091 - Migration	Select the Service Coo Based on Initial Selecti Being Pr	de (Options Chang on of Type of Servi ovided	ie ce
2TY 8.00	Enter Hours Here, System Calculates Based on			
escription	Current OPD Rates	al but you are still		

- 7. Continue this process to add New Line Items for each billable item within this Invoice Group.
- 8. If you did not upload your supporting documentation file/s in Step 3, you can upload them by clicking on Filing Cabinet, then using the upload button.
- 9. After you have inputted all hours and costs, press the Submit for Approval button, and then Save:

					(
			+ Follow	New Line	Item Submit	for Appro	val
Status New	Invoice Group Division 2						
	Line Items A	pprovals Chatter Filing Cabinet					
opher Contr	Invoice	Line Items (2)					\$ -
qu	2 items • Update	d 23 minutes ago	<u> </u>				
		Submit for Approval	p	ense A 🗸	Total Amo 🗸	QTY	~
	Inveice Date	Tatal Amount	u	rs Worked	\$168.00	3.00	
	8/10/2021	\$213.00		el Time	\$45.00	1.00	
		Can	2 Icel Save				V

After submitting, you can view the approval process, and at which step the claim is pending review:

INV-009587	98				+ Follow	New Line Item	Submit for Approv
nvoice Date	Total Amour	nt Status	Invoice Group				
3/10/2021	\$213.00	Submitted	Division 2				
Number		Owner	Line Items Approvals C	hatter Filing Cabinet			
rearriser		Owner					
INV-00958798		Christopher Contr actor	Approval History (2)				
INV-00958798		Christopher Contr actor	Approval History (2)				
INV-00958798 Invoice Date 8/10/2021		Christopher Contr actor Invoice Group Division 2	Approval History (2) Step Name	Date	Status	As	signed To
INV-00958798 Invoice Date 8/10/2021 Invoice Date - Month		Christopher Contrest actor Invoice Group Division 2	Approval History (2) Step Name Accounting Review	Date 9/22/2021, 9:56 AM	Status Pending	As	signed To
INV-00958798 Invoice Date 8/10/2021 Invoice Date - Month August		Christopher Contr actor Invoice Croup Division 2	Approval History (2) Step Name Accounting Review Approval Request Submitted	Date 9/22/2021, 9:56 AM 9/22/2021, 9:56 AM	Status Pending Submitted	As	signed To

If you need to edit a line item you've entered, open the record by clicking here:

Line Items	Approvals	Chatter	Filing C	abinet
Invoi 1 item • Upda	ce Line Item: ated a few secon	s (1) ds ago	T	
# 1 LI-0	000078	Matter	×	Expense Ty V Hours Worked
54 C				

Invoice Line Item LI-000078					+ Follow Edit Update Amount Delete
Invoice	Timekeeper	UTBMS Expense Code	Total Amount	Detail Status	
INV-00000038	Sammy Service Provider	621091	\$902.00	New	

Closing Cases (Attorneys Only)

OPD now has a portal with the functionality to allow Contractors to close cases directly rather than submitting requests to OPD to close cases (prior method in CRM). Note, OPD no longer requires the traditional 'closing forms' AS LONG AS a final sentence/judgement order is provided with all relevant information.

1. Click 'View My Cases' from the top navigation bar and select the case you need to close by clicking on the link in the NAME column:

M مو	atters II Cases 🔻 🖈											
66 items	• Sorted by Name • Filtered by All matters - Status •	Updated a few seconds	ago				Q Search th	is list	1Q1 -	III *	G	Υ.
	Name †	✓ Judge	~	Court	~	Received Date 🗸	Division V	Office				
1	Allison Alias - dc-21-1234 -	Emily Copeland		Hamilton City Court		5/26/2021	Division 2					^
2	Anna Moss					7/21/2021	Division 1	Region 2 - Missoula				1
3	Anna Moss - CR-21-11123 - Reckless Driving	Anne Peterson		Helena Municipal Court		7/18/2021	Division 3	Region B - Bozeman				
4	Anna Moss - CR-21-34567 - Reckless Driving					7/2/2021	Division 1	Region 1 - Kalispell				1
												- 20

2. After you've opened the case you need to close, notice the 'Close Matter' button in the upper right:

Matter Banksy Ko	osovich - DC-17-18 -					+ Follow Related Matter	Close Matter
Cause Number	OPD Matter ID	Primary Contact	Court Montana Supreme Court	Judge Chief Justice Mike McGrath			
Details Related	Activity Filing Cal	binet			Post		
✓ Information Name			Type SR - Sentence Review			Share an update	Share

3. After clicking Close Matter on the appropriate case, a screen notifies you of the process, press next:

	-	~
t	Close Matter	
	ATTENTION: The following screen will loop through each charge tied to this matter, showing 1 charge at a time. Please update the fields that need updated for each charge.	te Is
	Next	y lic

- 4. The next screen appears with charge, count and matter type codes. ONLY FILL IN THE REQUIRED FIELDS
 - a. For Disposition please select the appropriate disposition, different options may appear depending on the matter type you are closing
 - b. For Disposition Vehicle—this is how the disposition was achieved i.e. bench trial or plea agreement
 - c. For Disposition Date-this should be the date judgment given
 - i. EXAMPLE:

\searrow	CIUSC	matter	
Fo	or Charg	je Count: 1	
with Statute: <mark>46-18-9</mark> th	03A e follow	pplication for review, u ving fields:	pdate
Do NOT change the Matter Ty displayed because it is con	pe Code fi nected to fie	elds, as that is pulled from the Ma the Disposition and Disposition V elds.	atter. It's ehicle
Matter Type Code		Matter Type Code	
SR	\$	SR	\$
Disposition		Dispo Vehicle	
No Change to Sentence	\$	Sentence Review Hearing	\$
• Dispo Date			
			曲
Sep 27, 2021			
Sep 27, 2021			

5. After entering the charge information, the next screen appears with a series of questions, answer accordingly, and then a checkbox confirming you've explained the Client's right to appeal:

Close Matter	
• Did you Review the Final Judgment/Sentencing for Accuracy?	,
Yes	\$
• Did you Consider any Post-Disposition Motions?	
Yes	\$
• Did you Ask the Court to make an Ability to Pay Finding?	
Yes	* *
• Did the Court Waive OPD Fees?	
No	4
Jid you Explain the Client's Right to Appeal?	
	Previous Next
	VIEW AII

6. For File Location / Destruction – IGNORE this screen and skip by pressing NEXT (temporary)



Туре	
SR - Sentence Review	
Status	
Disposed	
Status Type	
Closed	
	Status Type Closed

8. Ensure you have provided either the final sentence/judgement or closing form, if necessary, by uploading the document into the Filing Cabinet of the matter (*temporary, will be part of closing flow in future but for now this is separate step*):

Matter Banksy Kos	sovich - DC-17-18 -	Application for revie	9W			+ Follow	Related Matter	Close Matter
Cause Number	OPD Matter ID	Primary Contact	Court Montana Supreme Court	Judge Chief Justice Mike McGrath				
Details Related ✓ Information	Activity Filing Ca	binet			Post			

NOTE: due to data migration and data updating from the old system to the new, some charges on cases have inactive statutes which may throw an error if you are trying to close the matter. Please email <u>Opdoperations@mt.gov</u> if you experience this issue and we will update the information ASAP.

Closing Cases – Modifying Charges

If you have a matter that has charges modified or reduced, follow these instructions prior to closing the matter:

1. Open the matter you need to modify charges by clicking on the link in the NAME column:

۲ ۵	latters II Cases ▼ ≉						Q. Search	n thi	s list	南 -	Π.	C
bb items	Name 1	Judge	ago V	Court	~	Received Date 🗸	Division	~	Office			
1	Allison Alias - dc-21-1234 -	Emily Copeland		Hamilton City Court		5/26/2021	Division 2					
2	Anna Moss					7/21/2021	Division 1		Region 2 - Missoula			
3	Anna Moss - CR-21-11123 - Reckless Driving	Anne Peterson		Helena Municipal Court		7/18/2021	Division 3		Region B - Bozeman			
4	Anna Moss - CR-21-34567 - Reckless Driving					7/2/2021	Division 1		Region 1 - Kalispell			

2. After opening the matter record, click on 'Related':

Advored Home View My	r Cases PreApprovals (Budgets)	Generate Invoice (Claim)	View Invoices (Claims	5)	0
Anna Harra - Reck	less Driving		H	Follow Related Matter	Close Matter
Cause Number OPD Matter ID	Primary Contact Court	Judge			
Details Related Activity Filing Cabine	t		Post		
 Information Name Anna 	Type CR - Lower Court Crimin	nal Complaint		Share an update	Share
Primary Contact	Status Pending		Sort by:		
Cause Number	Status Type		Most Recent	Activ 🔻 🔍 Q. Search this f	T - C

3. You are brought to a screen with various related information to the matter, click on Charges:

Matter Anna		Reckless Driv
Cause Number	OPD Matter ID	Primary Co
Details Related	Activity Filing Ca	abinet
💼 Budgets (1)		
Budget ID	To	tal Budget
BUD-00000552	\$6	00.00
🔗 Budget Deta	ils (4)	
Detail ID	Service Provi	der Type
BDET-00000051	Investigator	
BDET-00000052	Investigator	
BDET-00000053	Investigator	
BDET-00000574	Mental Healt	ı
E Charges (3)		
Charge Number		
CH-302268		
CH-302274		
CH-302275		

4. You are now brought to a list of all charges on that matter, to edit a charge use the drop down arrow on the right hand side (You can also click the CH-### hyperlink, and then press edit on the

Cha	ers > Anna Moss - CR-21-34567 - Reck I ^r ges	less Driving		
3 iten	ns • Updated a minute ago			
	Charge Number	Statute	~	
1	CH-302268	Driving Under The Influence of Alcohol-1st Offense		
2	CH-302274	61-8-301 Reckless driving	Edit	
3	CH-302275	45-6-204(1)-FELBurglary		Edit

5. Charge Modifications:

- a. Change the Statute:
 - i. Click the X next to the current statute to remove that one:

Charge Number	Occurred	
CH-302268	6/21/2021	
Matter	Inactive	
Anna Moss - CR-21-34567 - Reckless Driving		
Statute	Inactive Reason	
Driving Under The Influence of Alcohol >	None	-

	Edit C	CH-302268
Charge Number CH-302268 Matter Anna Moss - CR-21-	-34567 - Reckless Driving	Occurred 6/21/2021 Inactive
Statute reck	Start typing to begin pulling up results, if you dont see the one you want press the gray highlighted part below	Inactive Reason
Q "reck" in St	atutes	Count Number
61-8-301 R 1/1/1955	eckless driving)-MISDOperate Reckless/N	' Suspend - Total Days
23-2-523(5)-MISDReckless Approach	Roman Numeral Count I
23-2-531(5	-MISDOperate In Reckless	Contested?
45-8-333-1	MisdReckless or malicious u	None
~		Statute URL

- 1. NOTE: the search is very powerful, you can search terms like felony or misdemeanor with descriptor text or you can enter the statute in full if known
- iii. Select the correct statute and press Save at bottom

Charge CH-302268	
Statute 61-8-301 Reckless driving	Matter Anna Moss Reckless Driving
Charge Number	

- b. Inactivate a Charge:
 - i. Select the charge you need to inactivate, press edit

Charge Number	Occurred	
CH-302268	6/21/2021	
		100
Anna 🔤 - 🖓 👘 🖬 🖬 🖬		
Statute	Inactive Reason	
61-8-301 Reckless driving	×None 2	Y
Alford Plea	✓None	
	Amended	
Death Penalty Eligible?	Dismissed	
	(
Sentence Duration	Incorrectly Entered	
Charge CH-302268		
tatute	Matter	
i1-8-301 Reckless driving	Anna Moss - Reckless Driving	