AdvOPD External Provider Portal Instructions

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AdvOPD Portal

You will now access your cases, pre-approvals and/or supplementals, and invoices (claims) all from within the portal. The portal will also include case closings and the ability to communicate with internal OPD employees and clients that access their own version of the portal.

Accessing AdvOPD Portal

Navigate to <u>advopd.mt.gov</u> and select Contractors & Vendors, we encourage you to bookmark this address for easy access in the future. You will be prompted to log in via Okta (formerly ePASS) to authenticate your access to the information behind the portal (i.e. client information). Refer to the AdvOPD Portal Access Instructions for step-by-step guidance on logging into the portal for the first time.

Training for AdvOPD Portal

Please watch the video for your role explaining the functionality in the portal or use the following written instructions for how to utilize the new system:

Contract Attorneys (includes instruction for submitting pre-approvals)

• https://broadcast.mt.gov:8443/opd/media/OPDContractorAttorneyPortal.mp4

Non-attorney Contractors and Service Providers

• https://broadcast.mt.gov:8443/opd/media/OPDContractorNonAttorneyPortal.mp4

Using AdvOPD Portal

Viewing Cases

Use the navigation bar at the top of the portal and select 'View My Cases', you will be brought to a list view named <u>All Active & Inactive Cases</u>, if you select the pin you will always be brought to this list view when selecting 'View My Cases'. Here you can also use the drop down to view <u>Closed Matters</u> if desired.

Advopp Advancing Advocacy	Home	View My Ca	ses
Matters All Active & Ina 34 items • Sorted by Name fo			rc - Stat
Name for Se 1			Judge

Tips:

- The first column is called *Name for Searching* and allows you to sort by last name if you want. Otherwise, you can sort on the *Name* column to sort matters by the client's first name, but you can sort on any column in the list view e.g. by judge or court or division
- To open a matter, click on the name of the matter to open that record

Viewing Documents in Filing Cabinet

Open a matter and you are brought to a page with various information about the case, select 'Filing Cabinet' to open the <u>Vendor Accessible</u> folder. Download or Preview files using the far right drop down. Upload files using the upload button at bottom. **Note – if nothing appears in the folder, please reach out to the assigning office to confirm case documents have been put in that folder for you.**

Cause Number	OPD Matter II		tact	No.	Court	descei las	ear Server	lert.)
etails Related	Activity Fil	ing Cabinet						
	6							
Folders								
Vendor Access	ible		▼ Q S	earch				
1 Name			~ @	<u>2</u> , 0 ∨	ö L v	А _{а т} ∨	💾 si 🗸	0
> 🖿 Lastro	Filings			8400 m	Novemb	Folder	8.0 KiB	
NOTICE	OF SUB OF COUP	NSEL		19.500 ···	Novemb	File	111.3 KiB	۲
🛅 Status F	Reports			Balanti,	Novemb	Folder	0 Bytes	•
Treatme	ent Plan			89/1010,	Novemb	Folder	0 Bytes	

Entering Pre-approvals (Attorneys Only)

Pre-approvals can be entered in two different but equal ways, choose whichever works best for you. The downside of using the button at the top (will be changed, unsure timeline) is you are unable to utilize the search within it at this time so unless you have a smaller caseload it may not be as efficient to find the matter needing a pre-approval. The 'Matter' column is sortable though by clicking on the column name, matters are listed by client FIRST name. Click the Budget ID link for the matter you are entering the pre-approval for, skip to step 4.

Alternatively, you can also find the Budget from the Related list within a matter (shown in video also).

1. Click View My Cases at the top of the portal:



2. You will be brought to a list view of all Active and Inactive cases assigned to you, use the search bar to find the matter you need to enter the pre-approval and click the 'Name' link (where the arrow is on photo below):

	atters Il Active & Inactive	e Cases 🔻 🖈]					[ow to find the ma a pre-approval f				
50+ items	• Sorted by Name for Sea	rching • Filtered by .	dl matte	ers - Status Type • Updated	a few seconds ago				٩ د	Search this	list	\$ ·	•	C ⁱ	Ŧ
	Name for Sear 1 🗸	Name	~	Judge 🗸	Court 🗸	Receiv V	Divis 🗸	Office	\sim	Sta 🗸	OPD ∨	Created Date	\sim		
1	A	and the Alter's	DA 1	Chief Justice Mike M	Montana Supreme C	7/22/2019	Division 2			Pending	10-0-00	7/22/2019, 3:	10 PM	•	^
2	A	Version Profession	~	Shane Vannatta	Fourth Judicial Distri	5/29/2020	Division 3	Region A - Misso	ula	Pending	10.000	6/4/2020, 11:	58 AM	•	
3	A:	Approximate	-0-	John W. Larson	Fourth Judicial Distri	6/1/2016	Division 3	Region A - Misso	ula	Pending	10.00	6/1/2016, 6:0	4 PM	•	

3. After opening a matter by selecting the name, you will be brought to the details page of the matter. Now select 'Related' and click on the budget ID:

مة Mathem	Asia At - 00-00-2	2 ~ Theft - Obtain (Or Exerts Unauthoriz
Cause Number DC-20-1	OPD Matter ID	Primary Contact	Court Fourth Judicial District Court, Missoula Cour
Details Related	Activity Filing Ca	binet	
\checkmark Information			
Name	no. 20. 252 - Thuếi - Chinair		Type DC - District Court

Cause Number	OPD Matter ID	Primary Contact	Court	
DC-2	20-1	Verseeling	Fourth Judicial District Court, Missoula County	
baile Delated	Astivity Filing Co	him at		
tails Related	Activity Filing Ca	abinet		
tails Related		abinet		
		abinet		
Budgets (1)		abinet tal Budget	Total Pending Approval	

4. Select New – Pre Approval button from upper left:

Budget BUD-00210496			+ Follow	New - Pre Approval
Matter E	Total Budget	Total Pending Approval \$0.00		1
Budget Details (0)				

- 5. Select the Service Provider Type and fill the required fields
 - a. NOTE: Timekeeper field is the individual you are requesting services from

Details	
• Service Provider Type	Travel Reimbursement
	*None *
• Timekeeper	* Justification
Enter the Individual You are Requesting Services From HERE	2
Mental Health	
Medical Document No of Pages	
Legal Document No of Pages	
Other Document No. of Pages	

- 6. After entering the required information and clicking Next, you will be brought to your **DRAFT** pre-approval, you can edit or keep it in draft until you are ready to submit.
 - a. Tip: do not include a \$ (dollar sign) when entering the requested amount
- 7. When ready, press the Submit for Approval button in the upper right

	lget Detail DET-00135109				+ Follow	Edit	New Supplemental	Submit for Approval
Type Base	Timekeeper Casey Contractor	Total Requested Amount \$6,000.00	Detail Status Draft					1
Details	Related			Approvals Chatter				
Matter Walt	8244 - Theft	Budget BUD-00000618		Approval History	(0)			

- 8. Upon submit, you can optionally enter a comment and then press Submit button
- 9. You will now notice a box with Approval History appears and the Detail Status says Submitted instead of Draft

	Budget Detail BDET-00135113							+ Follow	Edit	New Supplem	iental
Type Base	Timekeeper Same in 1th	Total I \$250.	Requested Amount 00	Detail Status Submitted)						
Details	Related					Approvals Chatter	r				
Matter	5555 - Aggravated DUI		Budget BUD-000			💄 Approval Hist	ory (2)			F	Recall
Timekee	eper		Parent Detail			_					
Sar=	th					Step Name	Date	Status	Assi	igned To	
Service I	Provider Type		Travel Reimbursement			Mental Health Ad	9/10/2021, 4:34 PM	Pending	7	1.000	
Mental	Health		No			Approval Request	9/10/2021, 4:34 PM	Submitted	Ch	alaria la la la la	
			Justification need							,	View All

10. If a pre-approval is rejected, you will be notified via email. If the pre-approval is approved, both you as the requesting attorney and the provider services are requested from will receive an email notifying of the approval and approved amount.

Entering Supplementals (Attorneys Only)

 Navigate to the Budget for the matter you need to enter the supplemental on by selecting the Budget ID from Related tab within a matter (explained above) or by clicking on the PreApprovals (Budgets) button at the top and opening the budget by clicking on the Budget ID for that matter:

	dvOPD dvancing Advocacy	Hom	e View My Cases	PreApprovals (Budgets)	Generate Invoice (Claim)	Vi	ew Invoices (Clain	ns)						1
a 50+ i		nding A	Approval • Filtered by All budgets • Up	odated 2 minutes ago			Q Search this li	st	\$ -	•	C	/	¢	Ŧ
	Budget ID	\sim	Matter		~	Total Budg	get 🗸 🗸	Total Pending Ap	proval	↑				
1	2 BUD-0000062		James Taylor - CR-21-2700 - Vide	o gambling machine gross income	tax	\$0.00		\$0.00			W			^
2	BUD-00000130		Johnny Smith - CR-22-2112 - Litte	ring Public Ways		\$0.00		\$0.00			W			
3	BUD-00000140		Kelly King - CR-21-512 - Reckless I	Driving		\$0.00		\$0.00			W			
4	BUD-00000240		Christopher Contractor - cr-21-55	55 -		\$833.00		\$0.00			T			
	BUD-0000300		Chris Criminal - CP-46-4646 - Ago	reveted DI II		\$6 276 25		\$0.00						

- 2. After clicking on the Budget ID, you are now in the Budget record. Find and select the Budget Detail (pre-approval) you need to enter the supplemental for. Remember the Timekeeper field is the Service Provider being requested for
 - **NOTE:** If entering the initial supplemental for an individual, use the 'Base' record type (second column). If a supplemental has previously been entered for that provider, use the 'Parent' record type – the system will give you an error if trying to add to wrong type

<u>ش</u>	Budget BUD-0000030	0					+	Follow New - F	Pre Approval
latter	connected to, this	tter this budget is s can be clicked on to ck to the matter 4 - Aggravated DUI	Total Budget	Total Pending Approval \$0.00					
_	Budget Details (7)	rovider Type • Update	ed a few seconds ago	-			P. J. V. Ob. Jun	Proved Parks II	\$ - C
1	Detail ID 🗸	Туре 🗸	Service Provider T ↑ ∨	Timekeeper 💊	✓ Travel Reim ✓	Amount Reques 🗸	Detail Status 🗸	Parent Detail	~
	BDET-00000024	Base	Mental Health	Test Mental Health Provider	Yes	\$1,111.00	Approved		•
2	BDET-00000017	Base	Expert	Sammy Service Provider	Yes	\$400.00	Approved		
	BDET-00000017 BDET-00000018	Base Base	Expert Other	Sammy Service Provider Deb Timekeeper	Yes	\$400.00 \$600.00	Approved Approved	BDET-00000019	
2 5				-				BDET-00000019	V
5	BDET-00000018	Base	Other	Deb Timekeeper	Yes		Approved	BDET-00000019 BDET-00000019	•
	BDET-00000018 BDET-00000019	Base Parent	Other Other	Deb Timekeeper Deb Timekeeper	Yes Yes	\$600.00	Approved Parent		•

3. After opening the Detail ID for the specific pre-approval, you need to enter the supplemental for, you are brought to the Budget Detail record and now you will notice a button for New Supplemental in the upper right:

	get Detail ET-00000024				+ Follow	Edit	New Supplemental	Submit for Appro	val
Type Base	Timekeeper Test Mental Health Provider	Total Requested Amount \$5,000.00	Detail Status Approved				t		
	Related			Approvals Chatte	r				
Matter Chris	Related -4444 - Aggravated DUI	Budget BUD-00000300		Approvals Chatte					
Matter Chris		*				Stat	us As	ssigned To	

- 4. After clicking New Supplemental, a screen will prompt you for specific information. Fill the required fields and press Next
- 5. Just as with the original pre-approval, after creating the supplemental you must use the Submit for Approval button in the upper right to move the record out of Draft status to Submitted

Dudect Datell								
Budget Detail BDET-00135112					+ Follow	Edit	New Supplemental	Submit for Approval
Type Timekeeper Supplemental <u>Test Mental Health Provid</u>	Total Requested Amount ler \$5,275.00	Detail Stat Draft	tus					1
Details Related		A	pprovals	Chatter				
Matter Chris Criminal - CR-44-4444 - Aggravated DUI	Budget BUD-00000300		占 Appr	oval History	(0)			
Timekeeper	Parent Detail							
Test Mental Health Provider	BDET-00135111							
Service Provider Type	Travel Reimbursement							
Mental Health	Yes							
	Justification							
	Need another evaluation							

Invoices (claims)

OPD UPDATE: New Regional structure in Division 1, Public Defender Division

Division 1 has now been restructured to better reflect Division 3, Conflict Defender Division in its regional structure by reducing the regions from 11 to 3 (Region 1, 2, 3). Please note the following:

The new Division 1 Regions:

Region 1 is now:

- Kalispell Office (previously region 1)
- Missoula Office (previously region 2)
- Butte Office (previously region 5)

Regional: Koan Mercer, <u>kmercer@mt.gov</u>

Region 2 is Now:

- Great Falls Office (previously region 3)
- Helena Office (previously region 4)
- Havre Office (previously region 6)
- Bozeman Office (previously region 8)

Regional: Annie DeWolf, <u>adewolf@mt.gov</u>

Region 3 is Now:

- Lewistown Office (previously region 7)
- Billings Office (previously region 9)
- Glendive Office (previously region 10)
- Miles City Office (previously region 11)

Regional:

What does this mean for your invoices?

Division 3, Conflict Defender Division Regions:

Region A:

- Kalispell Office (previously region 1)
- Missoula Office (previously region 2)
- Butte Office (previously region 5)

Regional: Jordan Kilby, jordan.kilby@mt.gov

Region B:

- Great Falls Office (previously region 3)
- Helena Office (previously region 4)
- Havre Office (previously region 6)
- Bozeman Office (previously region 8)

Regional: Melissa Edwards-Smith, melissa.edwards-smith@mt.gov

Region C:

- Lewistown Office (previously region 7)
- Billings Office (previously region 9)
- Glendive Office (previously region 10)
- Miles City Office (previously region 11)

Regional:

Due to the reduction in regions when you bill for

cases you will now also reduce the claims you'll need to create for non-conflict cases. For cases in Division 1 (non-conflict cases), you can now group together all cases in Kalispell office, Missoula office, Butte office (what would have been three separate claims before for Region 1, non-conflict; Region 2, non-conflict; Region 5, non-conflict) into one claim and upload the documentation for all offices into that claim. The same concept follows for the new Region 2 and new Region 3 based on the information above.

For Division 3 (conflict cases) the indication of 'conflict' when billing is now defined by the Region A, B, or C such as this (*rather than what would have previously been Region 4, Conflict and Region 2, Conflict*):

Division 3	Region B - Helena
Division 3	Region A - Missoula

No changes to Division 2, Appellate Defender Division or Division 4, Central – Sentence Review

Creating and Submitting Invoices - Attorneys

- 1. After logging into the AdvOPD Contractor and Vendor Portal, **click the 'Generate Invoice (claim)**' from the top navigation bar.
- 2. Using the drop downs, select the month of service and invoice group:

AdvoPD Advancing Advocacy	Home	View My Cases	PreApprovals (Budgets)	Generate Invoice (Claim)	View Invoices (Claims)	
Select N	1onth of Se	rvice, Year, and Inv	roice Group for Invoice Gen	eration		
Select the Month of Se	rvice			Year		
January				2021		\$
Please select a grou	ıp			Å.		

Note: NO CHANGES TO REQUIRED DOCUMENTATION, please continue to use the same documentation you used in the prior system or refer to the <u>OPD Pre-Approval and Claims</u> <u>Procedure 3(a)</u> for details on invoice expectations.

3. Press the Upload Files button to upload the supporting documentation required (Step 8 explains how to upload files after creation)

Upload Required Supporting Documentation for Invoice
3 Upload Files
0
Co to Invoice Record Page

4. What previously was called 'Claim Lines' in the Hours or Expenses section within CRM is now called 'Line Items' in AdvOPD, from the upper right corner **press New Line Item** to add hours and/or expenses to this invoice:

+ Follow New Line Item Submit for Approval E	+ Follow	New Line Item	Submit for Approval	Edi
--	----------	---------------	---------------------	-----

A new screen appears, review the following notes below:

Ν	ew Line Item	
Details Is this for Hours Worked or Other? Hours Worked Select One Travel Hours Other Costs Matter Search Matters A value is required. QTY Please enter some valid input. Input is optional.	Search for the Matter/s you need to add to this invoice - note if you attempt to add a matter outside this Invoice Group you will be stopped from adding as a line item Enter a Number of Hours for both Hours Worked or Travel Hours, they will be calculated based on current rates	Q
Description optional MUST have sup documentation uploa invoices as require	oporting aded for your	1
		Next

NOTE: When searching for Matters you will notice as you search the system will only show 5 results based on what it thinks you are searching for, if you do not see the matter you are needing be sure to press the 'Show all Results for: xx' (screen shot below)

Is thi	s for Hours Worked or Other?
• Ho	ours Worked
Tra	avel Hours
Ot	ther Costs
• Matte	
chris	a O
Q	Show All Results for "chris"
ēļē	Chris CR-21-82502
<u>قآ</u> ة	Chris C CR-21-82801
<u>مآه</u>	Si, Chas Christian ~ CR-20-195
đē	Chris
āto	Chris Container / Public Drinking / Vehicles

- 5. Use the Travel Hours to enter the number of hours travelling (e.g. windshield time) for each matter.
- 6. If you select Other Costs, you can enter Mileage, Per Diem, Lodging, Office Stipend, etc.:

		New Line Item
s		
is fo	r Hour	s Worked or Other?
	Work	
	Costs	
_		
		Code and Name 🕇
1		101 Mileage High - Up to 1000 Miles (per month)
1 2		101 Mileage High - Up to 1000 Miles (per month) 101 Mileage Low - Over 1000 Miles (per month)
2		101 Mileage Low - Over 1000 Miles (per month)
2		101 Mileage Low - Over 1000 Miles (per month) 101 Per Diem
2 3 4		101 Mileage Low - Over 1000 Miles (per month) 101 Per Diem 101 Lodging

7. After entering the required information (example below), **press Next.** If you have exceeded the billing standard, you will be prompted to provide justification and an *estimation* of additional hours needed:

New Line Item	New Line Item
Details I is this for Hours Worked or Other? Hours Worked Travel Hours Other Costs Matter Christopher Contractor - DA-21-1- X QTY 4.10 Description Reviewed transcripts, email communication, start of drafting	This Line Item will cause a negative hours balance on the matter based off the current weight. Please provide a justification for these hours along with an amount of how many more hours you will need added to the matter. Matter Total Weight: 0 Total Hours Submitted/Approved: 3 Submitting: 3.00 * Justification for Hours trial *Estimated Additional Hours Needed 2
Next	Previous Next

After you press Next, the system adds the line item, notice the quantity of the line item and the total amount of the claim update:

Invoice INV-00958798			+ Follow	New Line Item	Submit for Approval	Edit
Invoice Date 8/10/2021	Status New	Involce Group Division 2				
Number INV-00958798 Invoice Date 8/10/2021	Owner	Line Items Approvals Chatter Filing Cabinet Invoice Line Items (1) 1 Item - Updated a few seconds ago			Ę	· C
Invoice Date - Month August		# V Matter V	✓ Expense Ty ✓ Hours Worked		otal Amo V QTY)~
Fiscal Year 2022		1 LI-49/05/8 CP	Hours Worked	Hours Worked \$	100.00 3.00	
Description	100					View All

Continue this process to add New Line Items for each billable item within this Invoice Group.

8. If you did not upload the supporting documentation in Step 3, you can upload by clicking on Filing Cabinet, then using the upload button:

Folders				
Vend	or Accessible		•	Q Search
1 Nam	e			
-	Read Read	pd	f	
-	Rand KArah	pd	f	
	Rent King	pd	f	
	Rent Octo	pd	f	
	Rand Quart	pd	f	
	Rendalisi	in a final and	f	
	Randi Alexe	pd	f	
-	Randalahoo	pd	f.	

Note: At this time, the system will
not allow you to delete files
you've uploaded (this is
temporary). If you need a file
deleted, please email
<u>opdoperations@mt.gov</u> with the
file name and invoice month

9. After you have inputted all hours and costs and ensured the documentation is attached, press the Submit for Approval button, and then Save:

Status Inveice Group	+ Follow	New Line I	tem Submit f		
Status Invoice Group				or Approv	ai
New Division 2					
Line Items Approvals Chatter Filing Cabinet					
pher Contr					
Invoice Line Items (2)	X				\$ -
JP 2 items • Updated 23 minutes ago					
Submit for Approval	pe	nse A 🗸	Total Amo 🗸	QTY	~
	ur	s Worked	\$168.00	3.00	
Invoice Date Total Amount 8/10/2021 \$213.00		el Time	\$45.00	1.00	
	2				v
Cance	el Save				

Notice the Status changes to Submitted:

Invoice INV-009	58798		
Invoice Date	Total Amount	Status	Invoice Group
8/10/2021	\$213.00	Submitted	Division 2

After submitting, you can view the approval process, and at which step the claim is pending review:

INV-0095	8798				+ Follow	New Line Item	Submit for Approval
Invoice Date 8/10/2021	Total Ame \$213.00	ount Status Submitted	Invoice Group Division 2				
Number INV-00958798		Owner Christopher Contr actor	Line Items Approvals C	Chatter Filing Cabinet			
Invoice Date 8/10/2021		Invoice Group Division 2	Step Name	Date	Status	Ass	igned To
Invoice Date - Mont	h		Accounting Review	9/22/2021, 9:56 AM	Pending		New Yorks
August			Approval Request Submitted	9/22/2021, 9:56 AM	Submitted	1000	Stand of the Acceler

If you need to edit a line item you've entered, open the record by clicking here:

Line Items	Approvals	Chatter	Filing C	abinet
1 item • Upd	ice Line Item dated a few secon	ids ago		
	-	Matter Chris Carat	¥	Expense Ty V Hours Worked

LI-000078	n				+ Follow Edit Update Amount Delete
Invoice INV-0000038	Timekeeper Sammy Service Provider	UTBMS Expense Code	Total Amount \$902.00	Detail Status New	

10. If you have additional invoices to complete, navigate back to the top menu bar and select the 'Generate Invoices (claims)' from the top navigation bar and create the next Invoice to add line items to.

Creating and Submitting Invoices – Non-Attorneys

Note: if you are an Official Court Reporter, please follow the instructions here: <u>https://opd.mt.gov/Contractors/Transcript-Services</u>

- 1. After logging into the AdvOPD Contractor and Vendor Portal, **click the 'Generate Invoice (claim)**' from the top navigation bar.
- 2. Using the drop downs, select the month of service and invoice group:

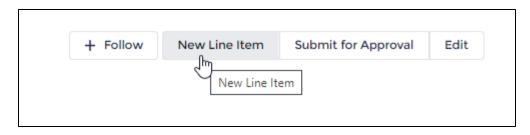
Advocacy	Home	View My Cases	PreApprovals (Budgets)	Generate Invoice (Claim)	View Invoices (Claims)	
Select N	Nonth of Se	rvice, Year, and Inv	voice Group for Invoice Ger	neration		
Select the Month of Se	ervice			Year		
7				2021		÷
January						
Invoice Group						

Note: NO CHANGES TO REQUIRED DOCUMENTATION, please continue to use the same documentation you used in the prior system or refer to the <u>OPD Pre-Approval and Claims</u> <u>Procedure 3(a)</u> for details on invoice expectations.

3. Press the Upload Files button to upload the supporting documentation required (Step 7 explains how to upload files after creation)



4. What previously was called 'Claim Lines' in the Hours or Expenses section within CRM is now called 'Line Items' in AdvOPD, **press New Line Item** to add hours and/or expenses to this invoice:



A new screen appears, select the service you provide:

	New Line Item	
	New Line Rem	
What type of service is this	for?	
None		
None		
Investigator		
Mental Health		
Francis		
Expert		
Expert Other		

5. Indicate if you are billing for a pre-approved professional service or entering travel hours, indicate the date of service, and then select a pre-approval you are billing against (the matter name is on the right-hand side column)

New	Line Item
Details Is this a Pre-Approved Expense or Other? Pre-Approved Professional Service Other - Travel	Select One
Date of Service	
Select a Pre Approval	
Detail ID 🗸	Matter Name
BDET-00000068	Chris Christian -
BDET-00000524	Chris Chining in the in their -

C	de and Name		~
• 62	1091 Hours Worked - Investigat	or	
62	1095 Hours Worked - Subpoen	as	
62	1091 621091 - Migration	Select the Service Code (Based on Initial Selection of Being Provid	of Type of Service
QTY 8.00 escription	Enter Hours Here, System Calculates Based on Current OPD Rates Description is option expected to uplo		

- 6. Continue this process to add New Line Items for each billable item within this Invoice Group.
- 7. If you did not upload your supporting documentation file/s in Step 3, you can upload them by clicking on Filing Cabinet (in middle of screen about), then using the upload button.
- 8. After you have inputted all hours and costs, press the Submit for Approval button, and then Save:

			+ Follow	New Line	tem Submit	for Approva
tus W	Invoice Group Division 2					
Cambr	Line Items Ap	provals Chatter Filing Cabinet				
Contr	🔟 Invoice Li	ne Items (2)	x			
-	2 items • Updated	23 minutes ago	×			
		Submit for Approval	р	ense A 🗸	Total Amo 🗸	QTY
In	voice Date	Total Amount	. u	rs Worked	\$168.00	3.00
	/10/2021	\$213.00		el Time	\$45.00	1.00
			2			
		_				

After submitting, you can view the approval process, and at which step the claim is pending review:

INV-00958	798				+ Follow	New Line Item	Submit for Approval
Invoice Date 8/10/2021	Total Amoun \$213.00	t Status Submitted	Invoice Group Division 2				
Number INV-00958798		Owner Christopher Contres actor	Line Items Approvals C	Chatter Filing Cabinet			
Invoice Date 8/10/2021		Involce Group Division 2	Step Name	Date	Status	As	signed To
Invoice Date - Month August			Accounting Review	9/22/2021, 9:56 AM	Pending		NES ESSEN
Fiscal Year 2022			Approval Request Submitted	9/22/2021, 9:56 AM	Submitted	- 69	integine biotector



If you need to edit a line item you've entered, open the record by clicking here:

LI-000078					+ Follow Edit Update Amount Delete
Invoice INV-0000038	Timekeeper Sammy Service Provider	UTBMS Expense Code	Total Amount \$902.00	Detail Status New	

Editing Invoices

All Invoices will be available to you in the AdvOPD portal. Navigate to the 'View Invoices (claims)' from the top menu to start. Notice you are brought to a list view of 'My Open Invoices', open meaning DRAFT. **To view other invoices, you can use the drop down to select a different view:**

		Home	View My Cases	PreApprovals (Budgets)	Generate Invoice	e (Claim)	Uiew Invo	ices (Claims)
	^{Invoices} My Open Invoi	ices 🗸 🖈						
0 items	LIST VIEWS							Q Se
	All Invoices				ical Year 🗸 🗸	Total Amount	~	Status
	My Approved	Invoices						
	 My Open Invo 	bices						
	My Paid Invoi	ces						
	My Rejected I	Invoices						
	My Submittee	d for Approval						
	Recently View	ved (Pinned list)						

To edit a line item on an invoice:

1. If you need to edit a line item you've entered, open the invoice record, and then open the line item that needs editing by clicking here:

Line Iter	ms Ap	provals	Chatter	Filing C	abinet
		ne Items			
Them.					
	Ŧ		Matter	\sim	Expense Ty V

2. After opening the LI-# record, you are brought to the Line Item record page and you will see the following editing options:

Invoice Line Item LI-000078					+ Follow Edit Update Amount Delete
Invoice	Timekeeper	UTBMS Expense Code	Total Amount	Detail Status	
INV-0000038	Sammy Service Provider	621091	\$902.00	New	

3. After editing, you can return to the invoice by clicking here:

\otimes	AdvoPD Advancing Advocacy	Home	View My Cases	PreApprovals (Budgets	s) Generate In	voice (Claim)	View Invoice	s (Claims)				0
	Invoice Line Item LI-000053							+ Follow	Edit	Update Amount	Delete]
	Invoice INV-00000030	Timekeeper	102	MS Expense Code	Total Amount	Detail Status New						

To withdraw a submitted claim:

- 1. Open the invoice needing withdrawn
- 2. After opening the invoice, select Approvals then Recall returning it to an open/draft status. You can then add line items or files **and resubmit when ready**:

Advopp Advancing Advocacy	Home	View My Cases	PreApprovals (Budgets)	Generate Invoice (Claim)	View Invoices (Claims)	0
Invoice INV-00000	0054				+ Follow Ec	dit New Line Item Submit for Approval
Invoice Date 7/30/2021	Total Amount \$1,680.00	Status Submitted	Invoice Group			
Number INV-0000054	Č	Anner Scheimenter, bucht: p	Line Items Approval			2 18 - C' Recall
Invoice Date 7/30/2021		voice Group		ding, Date • Updated a few seconds ag	30	φ · C Recon
Invoice Date - Month July Fiscal Year 2022			1 Accountin 7	Date ↓ Status ∨ //12/2021, 1:32 Pending //12/2021, 1:32 Submitted	Assigned To V Commen	ts v

Closing Cases (Attorneys Only)

OPD now has a portal with the functionality to allow Contractors to close cases directly rather than submitting requests to OPD to close cases (prior method in CRM). Note, OPD no longer requires the traditional 'closing forms' AS LONG AS a final sentence/judgement order is provided with all relevant information.

NOTE: due to data migration and data updating from the old system to the new, some charges on cases have inactive statutes which may throw an error if you are trying to close the matter. Examples of these errors are jail time not allowed, or exceeds amount, statute inactive, etc.

Please email <u>Opdoperations@mt.gov</u> if you experience this issue and we will update the information ASAP.

Closing Cases – Modifying Charges

If you have a matter that has charges modified or reduced, **follow these instructions prior to closing the matter:**

1. Open the matter you need to modify charges by clicking on the link in the NAME column:

• Sorted by Name • Filtered by All matters - Status • V	Updated a few seconds	ago				Q Sear	rch th	is list	愈 -		Cł	Ŧ
Name †	✓ Judge	~	Court	~	Received Date 🗸	Division	~	Office				
Allison Alias - dc-21-1234 -	Emily Copeland		Hamilton City Court		5/26/2021	Division 2						
Anna Moss					7/21/2021	Division 1		Region 2 - Missoula				
Anna Moss - CR-21-11123 - Reckless Driving	Anne Peterson		Helena Municipal Court		7/18/2021	Division 3		Region B - Bozeman				
Anna Moss - CR-21-34567 - Reckless Driving					7/2/2021	Division 1		Region 1 - Kalispell				1
	Name † Allison Alias - dc-21-1234 - Anna Moss Anna Moss - CR-21-11123 - Reckless Driving	II Cases	II Cases	II Cases	II Cases	Il Cases V Sorted by Name - Filtered by All matters - Status - Updated a few seconds ago Name V Judge V Court V Received Date V Allison Alias - dc-21-1234 - Emily Copeland Hamilton City Court 5/26/2021 Anna Moss - 7/21/2021 Anna Moss - CR-21-11123 - Reckless Driving Anne Peterson Helena Municipal Court 7/18/2021	Il Cases V All matters - Status - Updated a few seconds ago Name	Il Cases V V Sorted by Name - Filtered by All matters - Status - Updated a few seconds ago Name t V Judge V Court V Received Date V Division 2 Allison Alias - dc-21-1234 - Emily Copeland Hamilton City Court 5/26/2021 Division 2 Anna Moss - 7/21/2021 Division 1 Anna Moss - CR-21-11123 - Reckless Driving Anne Peterson Helena Municipal Court 7/18/2021 Division 3	Il Cases V All matters - Status + Updated a few seconds ago Sorted by Name - Filtered by All matters - Status + Updated a few seconds ago Name † V Judge V Court V Received Date V Division V Office Allison Alias - dc-21-1234 - Emily Copeland Hamilton City Court 5/26/2021 Division 2 Anna Moss - 7 Anna Moss - CR-21-1123 - Reckless Driving Anne Peterson Helena Municipal Court 7/18/2021 Division 3 Region B - Bozeman	Il Cases V V Sorted by Name - Filtered by All matters - Status - Updated a few seconds ago Name V Judge V Court V Received Date V Division V Office Allison Alias - dc-21-1234 Emily Copeland Hamilton City Court 5/26/2021 Division 2 Anna Moss - CR-21-11123 - Reckless Driving Anne Peterson Helena Municipal Court 7/18/2021 Division 3 Region 8 - Bozeman	Il Cases V All matters - Status + Updated a few seconds ago V Court V Received Date V Division V Office T. Allison Alias - dc-21-1234 - Emily Copeland Hamilton City Court 5/26/2021 Division 2 Anna Moss - CR-21-11123 - Reckless Driving Anne Peterson Helena Municipal Court 7/18/2021 Division 3 Region 2 - Masoura	Il Cases V Il Cases V Q Search this list Q Search this list Q Office Name 1 Judge Court Received Date Division Office Allison Alias - dc-21-1234 - Emily Copeland Hamilton City Court 5/26/2021 Division 2 Anna Moss - CR-21-1123 - Reckless Driving Anne Peterson Helena Municipal Court 7/18/2021 Division 3 Region B - Bozeman

2. After opening the matter record, click on the 'Related' tab:

Advoced Home View My Cases	PreApprovals (Budgets)	Generate Invoice (Claim)	View Invoices (C	laims)			0
Anna Hanna - Reckless Driving				+ Follow	Related Matter	Close Matter	
Cause Number OPD Matter ID Primary Contact	Court Judy	20					
Details Related Activity Filing Cabinet			Post				
 Information Name Anna 	Type CR - Lower Court Criminal C	Complaint		Share an	update	Share	
Primary Contact	Status Pending		Sort by				
Cause Number	Status Type			ecent Activ 🔻	Q. Search this f	▼ • C	

3. You are brought to a screen with various related information to the matter, click on Charges:

Anna Anna	Reckless Dri
Cause Number	OPD Matter ID Primary C
10.01.000P	maarson Amerika
Details Related	Activity Filing Cabinet
📋 Budgets (1)	
Budget ID	Total Budget
BUD-00000552	\$600.00
Budget Deta	
Detail ID	Service Provider Type
_	
Detail ID BDET-00000051	Service Provider Type Investigator
Detail ID BDET-00000051 BDET-00000052	Service Provider Type Investigator Investigator
Detail ID BDET-00000053 BDET-00000053 BDET-000000574 BDET-00000574	Service Provider Type Investigator Investigator Investigator
Detail ID BDET-00000052 BDET-0000052 BDET-00000574	Service Provider Type Investigator Investigator Investigator
Detail ID BDET-00000053 BDET-00000053 BDET-000000574 BDET-00000574	Service Provider Type Investigator Investigator Investigator

	ers > Anna Moss - CR-21-34567 - Reckl rges		
3 iten	ns • Updated a minute ago		
	Charge Number 🗸 🗸 🗸	Statute	~
1	СН-302268	Driving Under The Influence of Alcohol-1st Offense	•
2	CH-302274	61-8-301 Reckless driving	Edit
3	CH-302275	45-6-204(1)-FELBurglary	Edit

5. Change Statute or Inactivate Charge Modifications:

a. Change the Statute:

i. Click the X next to the current statute to remove that one:

Edit C	H-302268	
Charge Number	Occurred	
CH-302268	6/21/2021	ā
Matter Anna Moss - CR-21-34567 - Reckless Driving	Inactive	
Statute	Inactive Reason	
Driving Under The Influence of Alcohol ×	None	•
Alford Plea	Count Number	
	1	

ii. After removing the statute, begin typing into the field to yield new results:

	Edit	CH-302268
Charge Number CH-302268 Matter Anna Moss - CR-21-3	4567 - Reckless Driving	Occurred 6/21/2021 Inactive
Statute reck	Start typing to begin pulling up results, if you dont see the one you want press the gray highlighted part below	Inactive ReasonNone Count Number
2 1/1/1955 23-2-523(1)-1	ckless driving MISDOperate Rec kless/N MISDReckless Approach	1 Suspend - Total Days 0.00 Roman Numeral Count I
0	MISDOperate In Reck less	Contested? None Statute URL

- iii. Select the correct ACTIVE statute and press Save at bottom
- iv. Return to the matter by clicking on the Matter hyperlink:

Charge CH-302268	
Statute	Matter
61-8-301 Reckless driving	Anna Moss Reckless Driving
Charge Number	

- b. Inactivate a Charge:
 - i. Select the charge you need to inactivate, press edit
 - ii. First check the box next to Inactive, then select Inactive reason, then press save:

Γ	Edit Cl	H-302268	
L	Charge Number CH-302268	Occurred 6/21/2021	ä
att	Matter Anna - Carlos	Inactive	
	61-8-301 Reckless driving ×	None 2	-
Ŀ	Alford Plea	✓None Amended	
Dri	Death Penalty Eligible?	Dismissed Incorrectly Entered	

iii. Return to the matter by clicking on the Matter hyperlink:

Charge CH-302268	
Statute	Matter
61-8-301 Reckless driving	Anna Moss - Reckless Driving
Charge Number	

Closing Process

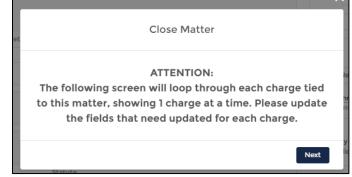
1. After ensuring the correct charges and statutes for the matter at final disposition, click 'View My Cases' from the top navigation bar and select the case you need to close by clicking on the link in the NAME column:

<u>م مام</u>	atters II Cases V 🖈 • Sorted by Name • Filtered by All matters - Status • I	Jpdated a few seconds ago				Q. Search th	is list	\$ -	•	C	Ŧ
	Name 1	✓ Judge ✓	Court	~	Received Date 🗸	Division V	Office				
1	Allison Alias - dc-21-1234 -	Emily Copeland	Hamilton City Court		5/26/2021	Division 2					
2	Anna Moss				7/21/2021	Division 1	Region 2 - Missoula				
3	Anna Moss - CR-21-11123 - Reckless Driving	Anne Peterson	Helena Municipal Court		7/18/2021	Division 3	Region B - Bozeman				
4	Anna Moss - CR-21-34567 - Reckless Driving				7/2/2021	Division 1	Region 1 - Kalispell				1

2. After you've opened the case you need to close, click the 'Close Matter' button in the upper right:

Matter Banksy Ko	osovich - DC-17-18 -					+ Follow Related Matter Close Matter
Cause Number	OPD Matter ID	Primary Contact	Court Montana Supreme Court	Judge Chief Justice Mike McGrath		
etails Related	Activity Filing Cal	binet			Post	

3. A screen notifies you of the process, after reviewing press next:



- 4. The next screen appears with the first charge, count and matter type codes. ONLY FILL IN THE REQUIRED FIELDS
 - a. For Disposition please select the appropriate disposition, different options may appear depending on the matter type you are closing
 - b. For Disposition Vehicle—this is how the disposition was achieved i.e. bench trial or plea agreement
 - c. For Disposition Date-this should be the date judgment given
 - i. EXAMPLE:

\searrow	CIUSE	Matter	
Fo	r Charg	e Count: 1	
		pplication for review, up ring fields:	odate
		alds as that is nulled from the Mai	tor It's
Do NOT change the Matter Ty displayed because it is con	nected to i	the Disposition and Disposition Ve Ids.	
	nected to i	he Disposition and Disposition Ve	
displayed because it is con	nected to i	the Disposition and Disposition Ve Ids.	
displayed because it is con	nected to i fie	the Disposition and Disposition Ve Ids. Matter Type Code	
displayed because it is cont Matter Type Code SR	nected to i fie	the Disposition and Disposition Ve Ids. Matter Type Code SR	
displayed because it is cont Matter Type Code SR • Disposition	nected to t fie	the Disposition and Disposition Ve Ids. Matter Type Code SR *Dispo Vehicle	hicle •

5. After entering the charge information, the next screen appears with a series of questions, answer accordingly, and then a checkbox confirming you've explained the Client's right to appeal:

Did you Review th	e Final Judgment/Sentencing	for Accuracy?	
Yes			\$
Did you Consider a	any Post-Disposition Motions?		
Yes			\$
Did you Ask the Co	ourt to make an Ability to Pay	Finding?	
Yes			-
Did the Court Waiv	ve OPD Fees?		
No			\$
Did you Evolain	the Client's Right to Appeal?		

- 6. For File Location / Destruction IGNORE this screen and skip by pressing NEXT (temporary)
- 7. At the top of the screen you will get a green confirmation bar:

0	Success! Your matter has been closed.	×
---	--	---

 Information 			
Name		Туре	
Application for review		SR - Sentence Review	
Primary Contact	1	Status	
tering Reports	(Disposed	
Cause Number 0		Status Type	
DC-		Closed	

8. Ensure you have provided either the final sentence/judgement or closing form, if necessary, by uploading the document into the Filing Cabinet of the matter (*temporary, will be part of closing flow in future but for now this is separate step*):

e e					
	Matter	es batala	utter - Dre-Dre	T - Alexa	. and rang
Cause N		OPD Matter ID	D Primary C		
Details	Related	Activity Fil	ing Cabinet		
Folde	ers				
v	endor Accessib	le		v Q	Search
0	Name			~	∞ 2 . o ∨
>	🖿 Lastin Fi	lings			huisen
		F SUB OF COUN	ISEL		Point
	📔 Status Re	ports			Balant,
	Treatmen	t Plan			Balance,

Appeal Referral (Attorney Only)

If your client choose to file an appeal you will create a related matter, follow the instructions below to create the referral

1. Select the matter being appealed from View My Cases



2. Select **Related Matter** button which creates a new matter using the underlying matter's information when the two are related to one another (other examples include revocations, sentence review, etc.) This will create a reference link between the two and copy portions of the original Matter data in to the new one.

+ Follow Related Matter Close Matter	+ Follow	Related Matter	Close Matter
--------------------------------------	----------	----------------	--------------

- 3. Select the **Appellate Appeal** from the drop down
 - a. Note: OP Appellate Writ must be done by an OPD Support Staff, you will receive an error message asking you to contact us to create this type of related Matter.

Related Matter	
	_
Choose the Related Matter type you n	leed to create.
• Matter Type	eed to create.
Matter Type Appellate Appeal	eed to create.
• Matter Type	eed to create.

4. The underlying Matter ideally is closed before you move forward, we understand some appeal deadlines do not always allow enough time to receive final judgments, however. Select **yes to proceed**

Related Matter
This Matter is not closed. Do you wish to proceed? • Choose Whether to Proceed • Yes • No
Previous Next

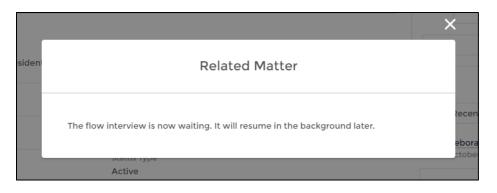
5. Enter necessary information into the required fields, note you must upload the documents for the referral into the matter, and select Next

rimary Co			Judge	\sim
velyn Eve	nt Stever	nsville City Court	Judy Judge	~
		Related	Matter	
ċ	Date of Judgment			
L				
• •	What Sentence was Impo	sed?		
-				// tec
Gr	ounds for Appeal			ebo
				in and the second se
	er, and all Minute Entries are copied atter for the Appellate Division to ini eal.	-		
	*If you are a cor	ntractor, please uplo	ad to the Vendor Accessible folder.	
				_
ns			Previous	Next

6. Confirmation Banner will appear to alert you that the Matter was created



7. Select the X in the right above the box



8. You will not be directed to the appellate matter just created however you will see the data below on your original matter indicating the status:

	Name Angelina Jo Lee - DG-21-2702 - Penalty for aiding resident in leaving or not ret Primary Contact		Type DC - Guardi Matter Type	The 'Status' the original l update to 'C	Matter will
	Angelina Jo Lee				
	Cause Number DG-21-2702		Status On Appeal		
	OPD Matter ID 21-2879551		Status Type Closed		
	Division Division 1				
	Region Region 1				
	Office Region 1 - Kalispell				
	✓ Other Info				
•	Court Dawson's Creek County Court		Lead Defense A	Attorney ner Contractor	
record and the box will be checked	Judge Jonathan Judge		Prosecuting Ag Stephanie Plu		
	Appellate Appeal?		Prosecuting At Branch Conne	-	